

|   |   |               |  |
|---|---|---------------|--|
| <br><b>www.glock.com</b> | <b>GLOCK International F.Z.E.</b>   | <b>U.A.E.</b> | <br><b>PERFECTION</b> |
|   | Dubai Airport Free Zone   West Wing 3 – Office 501<br>P.O. Box 54260 - Dubai<br>United Arab Emirates<br>Tel. +971 4 299 5779<br>Fax +971 4 299 4442 |               |  |

To Whom It May Concern:

Dubai, 23-05-2026

**Re: Clarification regarding reselling policy of GLOCK pistols**

Dear Sirs,

GLOCK International FZE confirms herewith that the company's policy regarding the reselling of GLOCK pistols on the international market requires strict adherence to the GLOCK partnership and representative status.

Only the pistols with the serial numbers tracking back to authorized resellers fall under the GLOCK warranty and parts replacement initiative.

On the other hand, pistols that end up with international end-users with serial numbers tracking back to domestic markets of a particular retailer, will automatically be exempt from the GLOCK warranty and will not be supported with repairs and spare parts.

With best regards,



Oleg Ledermann  
International Sales Manager

|  |           |  |
|--|-----------|--|
| <b>GLOCK INTERNATIONAL F.Z.E.</b>  | <b>AE</b> | <br><b>PERFECTION</b> |
| Dubai Airport Free Zone, West Wing 3,<br>Office 501, P.O. Box 54260, Dubai<br>UNITED ARAB EMIRATES |           |  |